

Appendix C

From: Janet May
Sent: 01 December 2020 08:19
To: Maidment, Hazel; Robson, Debra; licencing
Subject: Fw:

Morning,

Having not hardly slept a wink after the email received from Belinda Delaney, again another sleepless night as my well being continues to be intruded.

As you can appreciate this matter is consuming all my peace of mind, time and energy in a bid to prove my honesty – none of this trouble have I invited.

Apologies for the continued emails but I cannot rest until I have addressed further points in Belinda's email to me.

As we have established, we have had to go down on more than one occasion due to work being carried out in unsocial hours – this was not acknowledged and the work continued regardless. This proves there is little point in appealing to their “better nature” and their disregard for rules and respect for close neighbours.

As I readily admit, I was at my wits end during the course of the work as I could not hear myself think one Saturday – but then I was blamed for my behaviour (which was just some shouting and telling them the facts). However, you have to look at the factors that drove me to this, if they had been considerate and appreciated the noise we had to endure all week and not selfishly pressed on all and every weekend and gave us a break, I may not have been driven to this outburst in the first place. My point here is that, Belinda wants me to address issues with her directly, but when I do, she does not like my attitude and the concerns are ignored anyway, so what is the point?

What really puzzles me is that Belinda says that they did not want to upset us any further – so they took the time with the work instead of rushing and therefore it took three times longer. I am sorry but I do not understand how taking weeks longer and continuing every Saturday and Sunday which followed was supposed to have this calming effect? Would it not have been better not to open and get the work done quicker – rather than open for business and the work being completed throughout the following weeks and weekends therefore dragging the process out further?

Belinda makes a comment that we are mostly at work during their opening hours – this is true pre COVID – but what of the weekends and if we have a few weeks off, However, that said her claim in that case that we are not here most of the time contradicts when the kitchen was fitted – if we were not here and at work and they are only here until 4/4.30 – how was it we were down there in the evenings complaining over the space of that time? As I have already mentioned, comparing the application here to the Parade tearooms on Southsea Common is hardly a satisfactory – the tearooms is completely solitary with no bedroom directly above the business area.

On a final note, the amount of time, energy and distress this has caused and continues to cause as this process runs it's course, please consider if I would really go to all this time and effort and provide consistent proof to back up all I have stated if a lot of the information was exaggerated or fabricated? I would be mad to waste my time surely?

Kind regards

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